

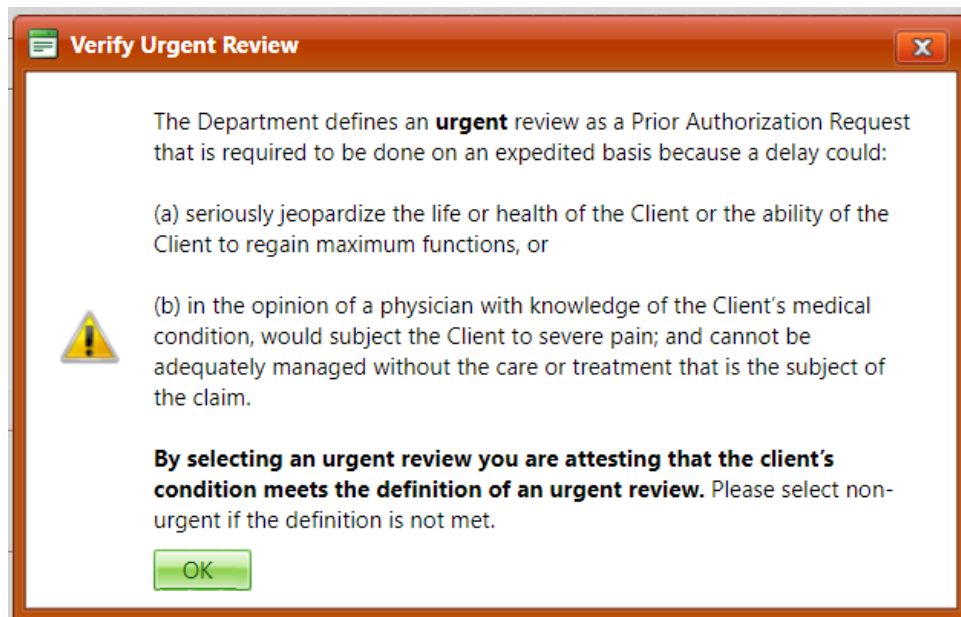


How to Submit an Urgent Request in eQSuite®

When a Provider is submitting a brand new review request in eQSuite®, they will be required to indicate whether their request is “Urgent” or “Non-urgent” from the drop-down menu:



When the Provider selects “Urgent”, this pop-up will appear asking them to attest that the client’s condition meets the definition of an urgent review. They will click “OK” to proceed.



Reviews submitted on an expedited basis (“Urgent”) will be reviewed in 2 business days.