



Joint Operating Committee IHRP Minutes- 10/31/2019

Topic	JOC Notes	Next Steps
<p>Individual 1:1 Meetings with HCPF regarding eQSuite</p>	<p>HCPF has been working with CHA and IHRP Providers that have expressed an interest to have an onsite meeting to discuss questions and issues with IHRP and eQSuite. More of these meetings have been held, and they will continue as they have been helpful.</p>	<p>If interested in setting up a meeting, please email the hospital review inbox.</p>
<p>Changing Admit Date</p>	<p>The admit date on the PAR needs to match the admit date on the claim, and some providers have brought it to our attention that they need a process to change the PAR admit date. We have developed a process for this, and have posted it on the Inpatient tab on the ColoradoPAR Provider website.</p>	<p>Please review the guidance on how to change the Admit Date on PARs and let us know if you have any questions or issues.</p>
<p>Behavioral Health Admissions-</p>	<p>HCPF is aware that there is ongoing confusion and concern regarding behavioral health and Fee For Service- and where to get the authorization. The Department is aware of this issue, and is working with the Department staff and RAE team to identify a path forward. Additional questions/issues regarding overlapping Behavioral Health/Medical conditions.</p>	<p>We are working with the appropriate team at HCPF, and they have sent the information for a meeting they have with the RAEs. You are welcome to join this meeting to join the Behavioral Health Engagement forum: Friday November 15, 2019 10-12, 303 East 17th Ave, 7th floor, conference room 7ABC Call-in Information: 1-877-820-7831 Participant Code 946029# https://cohcpf.adobeconnect.com/behavioral/</p>
<p>NICU Baby Admissions</p>	<p>Some additional questions about NICU admissions. While the Department is</p>	<p>a. Continue with this process while the Department evaluates the entire process</p>

	<p>looking into the issues surrounding NICU admissions and temp baby ID, the process will remain the same for the time being:</p> <ul style="list-style-type: none"> a. You will need to submit an inpatient admission when the mom discharges from the hospital and/or when baby is admitted on their own, utilizing the Temp Baby ID. A concurrent review would then be required on Day 4, following their admission. b. Providers raised questions regarding “unbundled babies” and allowing retroactive submissions as the eligibility status of the baby may change (ie: enrolled in managed care) and therefore the PAR is not needed. c. When the Provider is made aware of the enrollment to managed care, should they submit a request to eQ to cancel the Review entered? 	<p>around concurrent review and complex case.</p> <ul style="list-style-type: none"> b. The Department will take this information and evaluate it with any changes to NICU admissions and concurrent review going forward. c. The Department will provide guidance on the appropriate time and process to delete these reviews/PARs. For the time being however, if there is a circumstance where you cancelled a review, but later found out their enrollment is different and it should be billed as fee for service (FFS), just update or send the PAR with a note explaining the delay, and we will ensure eQ does not deny for timeliness.
<p>Concurrent Review</p>	<ul style="list-style-type: none"> a. For Concurrent review the process is going to continue as is for the time being, but the Department is currently working on changes to address the majority of issues and concerns brought forth by Providers. 	<ul style="list-style-type: none"> a. We will have additional guidance regarding the status of Concurrent review to you NLT December 1. b. While we cannot roll initial authorization into the concurrent review, as it causes more issues by going that route, we are looking at ways to address the issues

	<p>b. Providers asked if We could bundle concurrent review with the initial authorization.</p>	<p>surrounding timing and delayed PAR numbers, the NICU babies,</p>
<p>Review and Update about Previous Concerns and Questions</p>	<p>a. Update from CHA- Lila Cumming: We have been having meetings and site visits to identified opportunities for improvement. Lila is providing feedback and prioritization for HCPF review. For PASRR, CHA is working with the Department to identify the issues. Currently evaluating a potential workaround for the level 2 evaluations where hospitals would fill out an additional 2 page doc and upload to eQ, patient could immediately be discharged and evaluated at the nursing facility.</p> <p>b. Are the RAEs utilizing the data gained by the IHRP (both the initial authorization and concurrent review)?</p> <p>c. If the provider submits a retro authorization for a stay that was greater than 4 days, they are not currently submitting a concurrent review. Should they be doing this?</p> <p>d. Some providers continue to get a pend for a clarification regarding a specific Dx Code</p>	<p>a. An invitation should go out shortly for a Joint Operating Committee for PASRR. If questions, please email lila.cummings@cha.com or for specific issues regarding PASRR with the Department please email obi.agomoh@hcpf.state.co.us.</p> <p>b. The RAEs do receive additional data from the IHRP in a nightly data feed, however we cannot speak to how the RAEs are utilizing that data.</p> <p>c. When submitting a retro authorization, submit the clinical information from date of admission as well as the clinical information from Day 4, and any other information that you think it appropriate.</p> <p>d. Some of the admissions that eQ is receiving are very general DX codes, and eQ needs more specific information as to the reason for admission. We will take this feedback, discuss with eQ and get back to you on this.</p>

	and they would not necessarily have the DX code at admission, and in some cases would not have until discharge.	
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