



**COLORADO**

Department of Health Care  
Policy & Financing

## **Inpatient Hospital Review Program: Changing an Admit Date on an IHRP Review**

A request to change an “Admit Date” on an Inpatient Hospital Review Program (IHRP) PAR requires a call to eQHealth Solutions Customer Service number Toll Free: 1-888-801-9355 or HelpLine Ticket by clicking on the “Online Helpline” button in eQHealth Solutions. In order to ensure there are no issues with claims payments, please ensure that your claim Admit Date matches the Admit Date on your admission. The process for this is below:

eQHealth Solutions receives a request, utilizing the methods above, to Change an “Admin Date” on an IHRP PAR and:

- If the request for changed date is within +/- 3 days from the original Admit Date on the PAR, eQHealth Solutions can change Admin Date to the date that was requested.
- If the request for a date change is greater than 3 days from the original Admit Date, please submit supporting documentation to support the request for the date change. The Provider will need to fax in documentation to show the date the admission order was written. This can be faxed in and please include the review ID number to ensure it is attached to the original review as well.

Providers can call eQHealth’s Customer Service Directly:

### **ColoradoPAR Customer Service Line**

888-801-9355 (toll-free phone)

If you have need for any additional guidance and/or assistance with a specific review, the IHRP program, and/or the eQHealth PAR portal, eQSuite® please view our [IHRP Contact Guide](#).

